

PCIP Data per month - July 2025

No. of calls to the surgery	15323	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	3471	
Items issued via prescription	21,792	
Referrals Made	423	
Fit Notes (Med3s) issued	169	
Administrative Comms. Issued (letters/emails)	1167	
Text messages sent and received	1576	
Total digital requests submitted to the practice	1691	